The first thing you will need to do is **DELETE the old RC email account.** Follow the instructions below:

- Go to "Settings"
- Scroll down to and select "Accounts".
- Under Accounts select "Microsoft Exchange ActiveSync"
  - Under "Accounts", select your email address
    - You are on the "Sync Settings" page
    - In the upper right hand corner are three dots (this is a menu) select the dots and it will allow you to "Remove Account"
    - Select "Remove Account"



The "<u>Accounts Screen</u>" will appear. Now you are ready to add the new Outlook Office 365 account:

- Select "Add Account"
- Scroll down to "Microsoft Exchange ActiveSync"



- Enter your RC email address (<u>user@roanoke.edu</u>)
- Enter your RC password
- Select "Manual Setup"

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Exchange ActiveSync
Configure Exchange account in a few steps.
test
Show password
Set this account as the default for sending emails.
Manual setup Next 🔊

- Under Domain\Username
  - $\circ$  Delete what is in the box
  - Enter your RC email address (<u>user@roanoke.edu</u>)
- Under the Exchange Server box:
  - Delete what is in the box
  - Enter: outlook.office365.com

<ul> <li></li></ul>
Email address test@roanoke.edu
Domain\username test@roanoke.edu
Password
Exchange server           outlook.office365.com
✓ Use secure connection (SSL)
Use client certificate

- Activation Screen box will appear
  - Select OK
- Remote Security Administration box will appear
  - Select OK
- Under Account Options
  - Set how many days/months you want your email and your calendar to sync to
  - o Select Next. That will bring you to the Activate device administrator screen



- Select "Activate"
- Next
- You should be done
- Go to home screen and select your email icon and check your email